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# Government Architecture.

Public trust demands architectural  
transparency.

# Public service demands architectural discipline

Government operates under a magnifying glass of public accountability and democratic oversight. W69 implements AI architecture for ministries, municipalities and executive agencies where transparency and fairness are core. Service delivery must be faster, citizens expect digital accessibility, parliament is watching. Without architectural discipline, your digitization ambition becomes your greatest political risk.

*“You don’t merely serve a citizen; you safeguard the public trust in technology for the next generation of our society.”*

**We don’t build for today’s policy agenda, but for tomorrow’s public trust. Your organization deserves an architecture that stands the test of time.**

## Algorithmic Accountability

Strict accountability for every algorithmic decision.

## Decision Logic

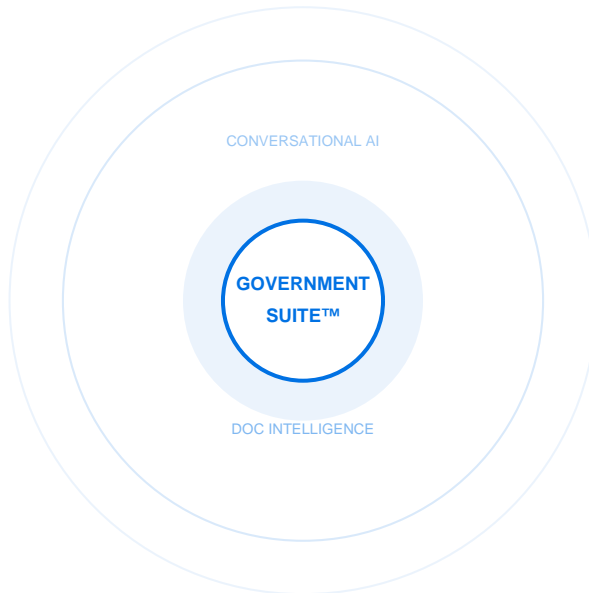
Transparent decision logic for policy and execution.

## Transparency-by-Design

Architecture built on openness and democratic oversight.

# The Government Suite™

How W69 connects AI components into one government architecture.



- **Decision Support Engine**

Intelligent support for policy decisions with impact analyses and scenario modeling.

- **Compliance**

Automated verification against GDPR, AI Act, information security baselines and archival legislation.

- **Citizen Service AI**

Optimization of citizen service delivery, application processes and waiting times.

- **Reporting**

Automated reports for accountability, parliamentary questions and policy evaluations.

- **Audit Trail**

Full traceability of every AI decision for democratic accountability and FOIA requests.

**Cross-cutting capabilities:** Document Intelligence and Conversational AI are integrated into all components of the Government Suite™.

# From government documents to policy insight

AI that understands, analyzes and transforms your government document flow into actionable policy insights.

## 1 Policy & Legislative Analysis

Automatic extraction of key provisions from policy memoranda, legislative proposals and parliamentary documents. The system identifies core provisions, compares with existing regulation and generates structured overviews for your policy team.

## 2 FOIA & Archive Screening

Automated screening and redaction of documents for FOIA requests with full audit trail. Each document is assessed against disclosure requirements with automatic flagging of personal or sensitive data.

## 3 Administrative Reporting

Generation of executive reports, progress monitors and accountability documents based on source data. From raw data to board-ready documents in a fraction of the time.

# Intelligent interaction for government

AI-driven conversations that guide citizens, support civil servants and ensure accessibility.

## 1 Citizen Service Assistant

Automated guidance for applications, permits and municipal services through accessible conversations. From first contact to full resolution, guided by AI that documents and validates every step.

## 2 Policy Knowledge Bot

AI assistant that gives policy officers direct access to regulation, policy frameworks and precedents. Always available, always current, always consistent in quality.

## 3 Internal Government Knowledge Base

Search complex laws and regulation, implementation guidelines and internal procedures via conversational interface. Your civil servants find answers in seconds instead of hours, with direct source references.

# From passive tools to autonomous intelligence

Static AI models wait for a prompt. **Agentic Systems** by W69 take the initiative. We design architectures in which AI agents autonomously plan tasks, consult sources, operate tools and validate results.

## 1 Reasoning Engines

Chain-of-Thought protocols for policy analysis. From impact assessments to implementation reviews, step by step and transparent.

## 2 Tool Augmentation

Integration with your government systems. Whether it concerns case management systems, base registries or document management systems; our agents navigate safely through your data ecosystem.

## 3 Human-in-the-Loop

For decisions with societal impact, the system escalates to your professionals. No autonomy without democratic accountability — every decision is traceable and auditable.

## 4 Continuous Learning

The architecture evolves with policy and regulation. Feedback loops refine the models within public guardrails.

# Your AI Readiness Score

The Navigator™ Assessment provides an initial indication of your organization's AI maturity. Scores range from 10 to 50, distributed across three maturity levels.

## Exploration

10 – 20

AI is in an early experimental phase. Individual experiments, few organization-wide guidelines, fragmented tools.

## Integration

20 – 35

AI is already applied in specific workflows. Concrete use cases, partial integration, growing team adoption, governance in development.

## Strategic AI

35 – 50

AI is a structural part of the organization. Organization-wide adoption, integrated AI architecture, clear governance, AI-supported decision-making.

## Start your Navigator™ Assessment

Discover your organization's AI maturity in 5 minutes.

[www.w69.ai/sectors/government.html](http://www.w69.ai/sectors/government.html)

W69 PROOF™



Every system delivered by W69 carries the W69 Proof™ quality mark — your guarantee for architecture, governance and compliance.

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### **W69 AI Consultancy**

Government Architecture · Governance · Transformation

[www.w69.ai](http://www.w69.ai) · Amsterdam