



Process Intelligence & Automation.

AI-driven process optimization
and intelligent automation.

Service Brief | Process & Operations

Optimize processes with AI intelligence

McKinsey reports that **AI-driven process optimization** delivers an average 30% efficiency gain. Process mining combined with AI reveals bottlenecks traditional analysis misses. Yet only 15% of enterprises fully leverage intelligent process automation.

30%

Efficiency Gain

Average improvement through AI process optimization (McKinsey)

15%

Leverage Potential

Of enterprises fully use IPA (Forrester)

4.5x

Faster Processes

End-to-end lead time after AI optimization

67%

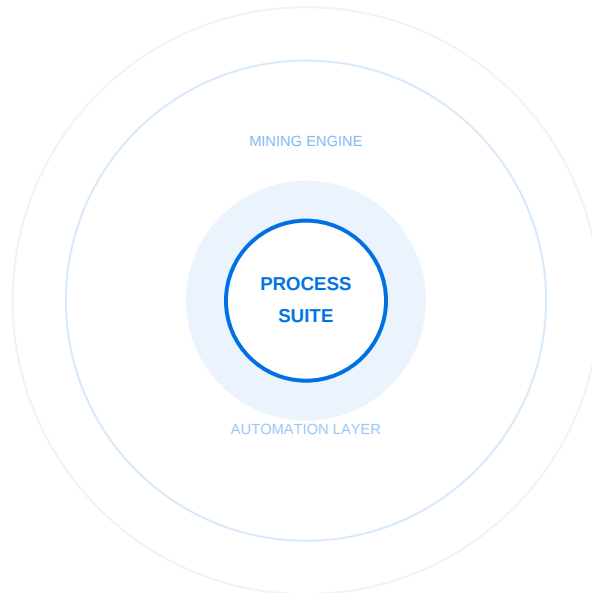
Less Manual Work

Reduction of manual process steps through intelligent automation

“You can't optimize what you don't understand — process intelligence makes the invisible visible.”

The Process Intelligence Suite

Five components for data-driven process optimization and intelligent automation.



- **Process Mining**

Data-driven analysis of actual process flows: discovering bottlenecks, variants and deviations.

- **Task Mining**

Automatic identification of repetitive tasks suitable for AI automation.

- **Intelligent Automation**

AI-driven automation going beyond RPA: context-aware, adaptive and self-learning.

- **Predictive Operations**

Predictive models flagging process disruptions before they impact.

- **Continuous Improvement**

Closed feedback loop measuring, evaluating and continuously optimizing process improvements.

Cross-cutting: Mining and Automation form a closed loop for continuous process improvement.

Discover what really happens in your processes

How AI reveals the reality of your processes — not the ideal picture.

1 Process Mining

W69 analyzes event logs from your systems and reconstructs actual process flows. Discover variants, bottlenecks and compliance deviations nobody knew about.

2 Task Mining

AI observes how employees work and identifies repetitive tasks, copy-paste patterns and manual workarounds suitable for automation.

3 Conformance Checking

Compare actual processes with your process design. Identify deviations, understand why they occur and determine which add value and which pose risks.

From RPA to AI-native automation

Why traditional RPA isn't enough — and how AI automation makes the difference.

1 AI-Augmented RPA

Traditional RPA follows scripts. W69 adds AI: document understanding, natural language processing and decision-making automating unstructured processes.

2 Predictive Maintenance

Predict when processes will fail and intervene proactively. Machine learning models predicting downtime and triggering preventive actions.

3 Continuous Optimization

AI continuously monitoring process performance and automatically implementing adjustments. Not one-time optimization, but a self-learning system.

From manual optimization to autonomous process improvement

Traditional process optimization is project-based. **Agentic Process Intelligence** optimizes continuously. W69 implements AI agents monitoring processes, detecting bottlenecks and implementing improvements — autonomously and in real-time.

1 Process Monitoring

AI agents continuously monitoring process metrics and flagging deviations.

2 Root Cause Analysis

Automatic analysis of why processes slow down or fail.

3 Human-in-the-Loop

Process changes above a certain impact escalate. Routine optimizations run autonomously.

4 Adaptive Processes

Processes that adapt themselves to changing circumstances and volumes.

Your Process Readiness Score

How intelligent are your processes? The AI Scan™ gives the answer.

Exploration

10 – 20

Processes manually documented. No process mining. Basic RPA. No AI in process optimization.

Integration

20 – 35

Process mining started. First AI automations. Data being collected. Understanding of actual processes growing.

Strategic AI

35 – 50

Full process intelligence. AI-native automation. Predictive operations. Continuous autonomous optimization.

Start your AI Scan™

Discover the process maturity of your organization.

w69.ai/en.html#scan

W69 PROOF™



✓ Enterprise-Grade

✓ GDPR Compliant

✓ NDA-Protected

Every system W69 delivers carries the W69 Proof™ seal — your guarantee for architecture, measurability and results.

What you receive:

Strategic Assessment · Architecture Roadmap · Implementation Plan

■ We respond within 24 hours

“We don't optimize for today's efficiency, but for tomorrow's adaptive organization.”

NEXT STEPS

Ready to get started?



Scan for AI Scan™

1

Scan the QR code

Or go to w69.ai/en.html#scan

2

Complete the AI Scan™

5 minutes, no registration required

3

Receive your AI Readiness Report

Including personalized recommendations

4

Strategic conversation

We discuss your results and opportunities

5

Implementation roadmap

Concrete steps toward enterprise AI



W69 AI Consultancy

Enterprise AI Architecture & Strategy

Process Intelligence & Automation

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